

DATE: July 11, 2024
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch Director
shadlec@reno.gov

SUBJECT: CITY OF RENO PUBLIC SAFETY DISPATCH request to reimburse the costs associated with the Priority Dispatch EFD-QPR Plus Subscription not to exceed \$16,800.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with the Priority Dispatch EFD-QPR Plus Subscription, not to exceed \$16,800.00.

SUMMARY

RENO PUBLIC SAFETY DISPATCH: request to reimburse the costs associated with the Priority Dispatch EFD-QPR Plus Subscription not to exceed \$16,800.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with the Priority Dispatch EFD-QPR Plus Subscription, not to exceed \$16,800.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the area Primary Public Safety Answer Points (PSAP) – City of Reno Public Safety Dispatch, City of Sparks Emergency Communications and the Washoe County Sheriff’s Office Communications.

PREVIOUS ACTION & BACKGROUND

On July 20, 2023 the 9-1-1 Emergency Response Advisory Committee approved funding for City of Reno PSAP for the costs associated with the purchase of Priority Dispatch QPR Plus quality performance software for staff members.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with the Priority Dispatch EFD-QPR Plus Subscription not to exceed \$16,800.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with the Priority Dispatch EFD-QPR Plus Subscription, not to exceed \$16,800.00.

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POSSIBLE MOTION

Move to approve the recommendation to reimburse the costs associated with the Priority Dispatch EFD-QPR Plus Subscription, not to exceed \$16,800.00.

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INVOICE

Medical Priority Consultants, Inc.
 dba Priority Dispatch Corp
 110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
 Phone: (801) 363-9127 Fax: (801) 746-5879
 www.prioritydispatch.net
 accounting@prioritydispatch.net

Invoice Number	SIN376722
Invoice Date	07/01/2024
Agency ID	5498

Billing Address

City of Reno
 5195 Spectrum Blvd
 Reno, NV 89512
 United States

Shipping Address

City of Reno
 5195 Spectrum Blvd
 Reno, NV 89512
 United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-66762	Signed Agreement	USD	Net 30

Product Name	Quantity	Total
Q Plus (Per Call) <i>Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation</i> 8/1/2024 - 7/31/2025	840	\$ 16,800.00
Net Total		\$ 16,800.00
Tax Total		\$ 0.00
Invoice Total		\$ 16,800.00

Payment Detail
FEDERAL TAX ID# 87-0447422
Check payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. P.O. Box 30847 Salt Lake City, UT, 84130-0847
Wire/ACH payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. 110 South Regent Street, Suite 500 Salt Lake City, Utah 84111 Account Number: 002226546 Routing Number: 124000054 Swift Code: ZFNBUS55 Bank Name: Zions First National Bank
Credit Card payments: please visit https://payment.prioritydispatch.net
• (a 3% fee will be added for all credit card charges over \$5K)
Remittance Email: finance@prioritydispatch.net
Questions or Corrections: accounting@prioritydispatch.net